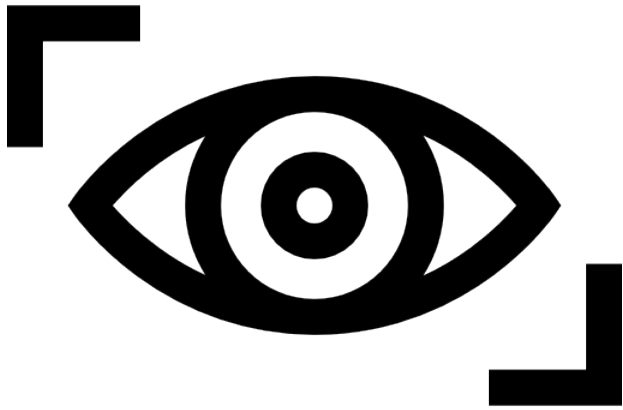# EES/ETIAS
The Air Carriers Perspective

eu-LISA Industry Roundtable
11/12 October 2022

Industry vision

- IATA□s vision of the end-to-end journey, according to OneID, allows for a **simplified**, **efficient**, **secure**, and **seamless** process.

- Key enablers for that vision
  - ✓ **Digitalization** of **admissibility** in **advance** of travel

  - ✓ **Contactless** travel through **biometric enabled** identification

A glance to EES/ETIAS

- IATA **supports** Electronic Travel Systems (ETS), and therefore, EES/ETIAS

- EES/ETIAS will be the **most impactful** ETS implemented worldwide. **Standardization** & strong /timely **communication** to the public are key

- Elements **preventing** EES/ETIAS in its current form from **achieving** the full potential of an efficient ETS

PRE-DEPARTURE

- Not all immigration checks/travelers are in the scope of EES /ETIAS,

- Responses to carrier lack of granularity

- Support to carriers when dealing with travelers, via web and with limited scope

ON ARRIVAL

- Potential lack of efficient readiness in terms of processes and resources at border control points

- Lack of off-airport enrolment for TCN before departure

The carriers' readiness

- **Actions** for carriers to get ready for EES/ETIAS

  - ✓ Connect Airlines' systems to the Carrier Interface
  - ✓ Adapt operational processes
  - ✓ Adapt online services
  - ✓ Train staff across network
  - ✓ Update and expand customer communication channels

- **Challenges** faced for an effective readiness

  - ✓ Not straightforward registration process
  - ✓ Non-effective communication flow during registration/IT setup
  - ✓ Non-flexible with some industry proposals to follow standards/intl. practices

IATA

The efficient implementation

PRE-DEPARTURE

Carriers

- Enhance communication / resources available to carriers during the IT setup process

- Expansion of the type of visas in scope to be advanced at the EiO

- 24/7 phone support to carriers once the system is live
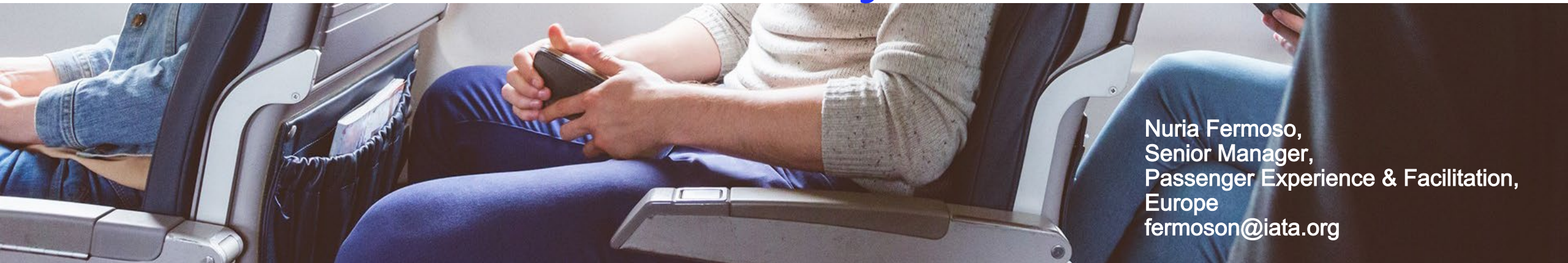
ON ARRIVAL

Schengen Border Crossing Points

- Efficient border control procedures

- Effective deployment of resources at border crossing points

- EU App for TCN to enroll at the airport and on departure, ready for the EiO

- Secure a ''low season'' timeline for the EiO

- Minimum Connecting Times shall be respected

IATA

Thank you

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