

5 YEARS OF WORKING FOR A MORE OPEN AND SECURE EUROPE

eu-LISA PHOTOBOOK





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Krum Garkov Executive Director of eu-LISA

Five years serving EU citizens

In 2017 eu-LISA celebrates its fifth year of operations. These first five years have been an exciting journey as we built up a dynamic and agile organisation. Today, we provide high quality services and solutions to EU Member States, contributing to their efforts to make Europe safer. These five years have been challenging, but rewarding. In this short time, eu-LISA has become a reliable contributor and partner to the Member States and the European Commission in implementing justice and home affairs policies.

We would like to thank all those who have helped eu-LISA to establish itself, to stay focused and to further develop its capabilities. Special thanks go to the eu-LISA Management Board and Advisory Groups, to our colleagues in DG HOME at the European Commission, and to the European Parliament LIBE Committee as well as the Network of Justice and Home Affairs Agencies. We also say thank you to each and every wonderful person who has worked for eu-LISA in Tallinn, Strasbourg or Brussels!

In the spirit of the saying, "a picture is worth a thousand words", we have decided to celebrate eu-LISA's story in photos. These images depict the exciting moments we have shared with stakeholders and colleagues alike, while working to maximise the added value of IT technologies and systems for the benefit of citizens throughout the EU.



GOVERNANCE

eu-LISA operates in three EU Member States and has signed headquarters, technical site and back-up site agreements with Estonia, France and Austria, respectively. The eu-LISA Management Board (MB) ensures that the Agency delivers its strategic as well as operational goals in the most cost-efficient way. The Advisory Groups (AG) provide the MB with expert advice and support on technical issues to further develop the IT systems operated by eu-LISA.

- 1/ eu-LISA Management Board (MB) meeting in Strasbourg June 2017
- 2/ Group photo of the delegates at a MB meeting
- 3/ Signing of the site agreement for the eu-LISA Tallinn headquarters with Estonian Minister of the Interior Hanno Pevkur – December 2014
- 4/ Signing the site agreement for eu-LISA's business continuity site in Sankt Johann im Pongau, Austria with Renate Kobler, Austrian Ambassador to Estonia – May 2013
- 5/ Signing of the site agreement for eu-LISA operational centre in Strasbourg with the French Minister of the Interior Manuel Valls

 December 2013





- 1/ From left to right: Pat Ryan (Irish Member of the MB), Filip Pynckels (Chairman of the MB), Sir Julian King (EU Commissioner for the Security Union), Krum Garkov (Executive Director of eu-LISA), Brendan Smith (Irish alternate MB Member)
- 2/ Olivier Onidi, Deputy Director-General for Security at DG HOME, EC alternate MB Member
- 3/ Networking
- 4/ Group photo at the VIS Advisory Group meeting in Tallinn May 2016







VIP VISITS

eu-LISA has been honoured by visits from EU Commissioners, members of the European Parliament and heads of both state and governments. Such visits are proof of the importance of eu-LISA as a key-manager and promoter of information and communication technology for the successful implementation of the Union's policies for security and safety. During the first five years eu-LISA has welcomed Commissioners Avramopoulos, Jourova, King and Malmström; and members of the European Parliament's LIBE Committee and delegations from national parliaments. Presidents of the Estonian Republic Ilves and Kaljulaid, as well as several prime and interior ministers, have also been welcomed.





- 1/ Krum Garkov with Estonian Minister of the Interior, Andres Anvelt, and EU Commissioner for Migration and Home Affairs Dimitris Avramopoulos – who said "all work and no play"?
- 2/ Visit of the Croatian Prime Minister, Zoran Milanović, to HQ – January 2015
- 3/ Heads of Diplomatic Missions to Estonia pay annual visit to HQ
- 4/ European Parliament Committee on Civil Liberties, Justice and Home Affairs (LIBE) visit HQ November 2016
- 5/ ... and our operational site in Strasbourg July 2017





- Toomas-Hendrik Ilves January 2014 2/ ... Estonian Prime Minister Taavi Rõivas – June 2014 3/ ... and Prime Minister Jüri Ratas – April 2017
- 4/ President of Estonia, Kersti Kaljulaid, talking with staff April 2017

1/ Krum Garkov meeting the Estonian President,









WORKING WITH PARTNERS

eu-LISA believes in the added value of cooperation which increases the efficiency of each individual actor. Therefore, the Agency is an active member of the Network of EU Agencies and works closely with clusters of professional partners: the Network of the EU Justice and Home Affairs Agencies (JHAAN), the Security Officers Network (SON) and the Data Protection Officers Network (DPON). In 2015 eu-LISA held the Chairmanship of the Network of JHA Agencies.

- 1/ Signing a memorandum of understanding with Executive Director of European Asylum Support Office (EASO), Robert Visser – November 2014
- 2/ ... with Executive Director of European Border and Coast Guard Agency (Frontex), Ilkka Laitinen January 2014
- 3/ ... with Executive Director of European Union Agency for Law Enforcement Cooperation (Europol), Rob Wainwright – March 2016
- 4/ ... with the Director of European Union Agency for Law Enforcement Training (CEPOL), Ferenc Bánfi – November 2013
- 5/ ... with the Director of European Union Agency for Fundamental Rights (FRA), Michael O'Flaherty July 2016





Working with partners

- 1/ eu-LISA hosting a training session for the Justice and Home Affairs Agencies (JHAA) Network during its chairmanship – June 2015
- 2/ eu-LISA participating at the EU Agencies Forum – December 2016
- 3/ Group photo of the Data Protection Officers (DPO) Network meeting, hosted by eu-LISA – May 2017
- 4/ Presentation during the Security Officers Network (SON) meeting – May 2016
- 5/ Krum Garkov at the Informal JHA meeting during the Maltese Presidency of the EU – January 2017





eu-LISA in action

eu-LISA IN ACTION

eu-LISA is active 24/7, ensuring that the systems under its responsibility function smoothly and are available for law-enforcement cooperation and integrated border management at EU level. eu-LISA also provides regular training to national specialists and operators on the technical use of the IT systems the Agency is responsible for. In 2015, in close cooperation with Member States, eu-LISA carried out the Smart Borders Pilot project to assess new technologies on EU borders and provide decision-makers with information on the feasibility of using biometric identifiers at the Schengen Area's external borders.





- 1/ eu-LISA presenting its activities to Norwegian authorities
 April 2016
- 2/ Meeting Maive Rute, Deputy Director-General of the Joint Research Centre of the European Commission – May 2016
- 3/ Showing the Kangaroo Group (an association of Representatives of the European Parliament, Commission and Council, Academia, Media and the Business Community) how it all works November 2016
- 4/ An intense night go-live of a large system update May 2015

- 1-2/ Large system update go-live April 2014
- 3/ SIS II Newcomer Training in Croatia March 2017
- 4/ Introducing Cyber Awareness the sooner the better European School in Tallinn visit June 2015
- 5/ eu-LISA giving a "Eurodac & SIS II" training July 2017
- 6-8/ Live border-crossing tests took place in participating Member States during the Smart Borders Pilot – March & April 2015









RAISING AWARENESS

The work of eu-LISA has an impact on people and organisations across Europe. Consulting, involving and engaging with stakeholders and the public is thus an important part of the Agency's activities. Annual conferences, industry roundtables and visibility stands at Europe Day celebrations are all actions that facilitate two-way communication. These lead to a better understanding of the role of eu-LISA and provide us with valuable feedback.









- 1/ Krum Garkov and Sandra Nunes, Head of Liaison Office in Brussels Sector, representing eu-LISA at the High Level Conference on Migration – June 2017
- 2/ Panellists during "JHATech", the 2016 eu-LISA Annual Conference in Tallinn – October 2016
- 3/ Interesting questions are raised and discussions held at our Annual Conferences
- 4/ Industry Roundtable in Strasbourg June 2017
- 5/ Panellists during the 2015 Annual Conference
 "The future tested: Towards a Smart Borders reality"
- 6/ eu-LISA Annual Conferences bring together EU and national authorities, practitioners and industry

Raising awareness

- 1/ Krum Garkov opening the Industry Roundtable entitled "Future of Secure and Efficient IT service provision" – July 2015
- 2-3/ eu-LISA biannual Industry Roundtables provide an opportunity for industry to update on methods and solutions and to provide ideas for the near future
- 4/ The Brussels Liaison team representing eu-LISA at the eSENS exhibition March 2017
- 5/ The communications team takes part in Europe Day celebrations annually – May 2017







MEDIA **RELATIONS**

The media is an important channel for eu-LISA. It helps us reach broader audiences and increase both awareness and visibility of the Agency. Field-visits and briefings to journalists and audio-visual interviews, as well as print and online media, have shaped the image of eu-LISA as a credible and transparent public institution.





- 1/ Journalists briefed during a field-visit in Tallinn – April 2016
- 2/ Krum Garkov giving an interview to the news channel Tallinn TV
- 3/ Mailis Pukonen, Head of the General Coordination Unit, being interviewed by the Estonian Public Broadcasting news channel

TEAM SPIRIT

eu-LISA is a unique Agency, geographically located in three EU Member States, with a "supporting pillar" – the liaison office – in Brussels. This split does not affect team spirit, which is strong and becoming increasingly visible through team-building actions and social activities. The growing feeling of pride in eu-LISA makes our team members want to be the best at tournaments, competitions and contests.



- 1/ at the Liaison Office in Brussels
- 2/ at the operational site in Strasbourg
- 3/ at the headquarters in Tallinn







- 1/ eu-LISA Young Ones showing-off our first flag April 2013
- 2/ Internal training and awareness sessions are held regularly to keep staff updated
- 3/ Early Days The 1st team members in Strasbourg at the European Parliament November 2012
- 4/ "It's dark in here!" Virtual Reality demonstration during the Learning@Work Week November 2016
- 5/ Estonian "Independence Day" Lunch Homemade dishes to celebrate with the whole office
- 6/ Birthdays are always a special occasion
- 7/ Video conferencing helps us work and bond between our different locations



- 1/ Who said "men can't cook"? These guys prepared an Italian lunch for Tallinn colleagues June 2017
- 2/ eu-LISA soccer team huddle at the annual Inter-Agencies Football Tournament – May 2016
- 3/ Bernard Kirch, Head of the Operations Department, telling Santa what he wants for Christmas – December 2016
- 4/ Departments, Units and Sectors regularly come together for team-building events September 2016
- 5/ Kids having fun at the Christmas party in Strasbourg
 December 2013
- 6/ Team-building event at the Technic Museum Speyer September 2015
- 7/ Over two weeks, Strasbourg colleagues biked close to 3,000 km as a part of the Bike2Work challenge – June & July 2017





- 1-3 / Design renditions of the new Headquarters building in Tallinn, expected to be ready in summer 2018
- 4-5 / Design renditions of the extension of the operational site in Strasbourg



The European Agency eu-LISA was established to manage large-scale information systems in the area of freedom, security and justice. It fulfils the operational management tasks for Eurodac, the second generation Schengen Information System (SIS II) and the Visa Information System (VIS). The Agency therewith supports the implementation of the EU's border management, asylum and migration policies. eu-LISA is responsible for keeping the IT systems under its control fully functional in order to allow continuous and uninterrupted exchange of data between national authorities. The Agency ensures that it applies the highest levels of information security and data protection to the information it is entrusted with. The seat of the Agency is in Tallinn (Estonia), while the operational management is carried out in Strasbourg (France). eu-LISA also has a technical business continuity site in Sankt Johann im Pongau (Austria) and a liaison office in Brussels.

In order to allow eu-LISA to accommodate the growing need for integration and synergies between existing and future large-scale IT systems, the European Commission presented a legislative proposal to broaden the Agency's mandate in June 2017. The proposal foresees eu-LISA taking responsibility for development, implementation and operational management of three new large-scale IT systems:

- An Entry Exit System (EES), to speed-up, facilitate and reinforce border check procedures for non-EU nationals travelling to the EU;
- The European Travel Information Authorisation System (ETIAS), to strengthen the security of travel to the Schengen Area under visa-free agreements;
- The European Criminal Records Information System Third Country Nationals (ECRIS-TCN), a centralised system to efficiently identify which Member State(s) hold conviction information on TCN. There are also proposals for eu-LISA to lead the development of new interoperability-related infrastructure and tools. For example, a European Search Portal, pending agreement on the necessary future legislation, will be developed by the Agency to facilitate the work of those officials that use eu-LISA systems alongside those administered by other EU and international authorities.

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