

BUILDING BETTER  
GOVERNMENT SOFTWARE  
AT SCALE  
INDUSTRY ROUNDTABLE

eu-LISA  

# SAFe Contextualisation for IS Public Projects

What we learned, what we recommend





# CAPGEMINI IS A DIGITAL LEADER STRONG OF 350 000 EMPLOYEES, THAT SUPPORTS JHA ORGANIZATIONS IN 20+ COUNTRIES

In 20+ countries for the public sector across four continents

Organized around subsegments

Law Enforcement | Migration administration | Justice | ...

Cross-border cooperation

Dialogue, exchange of experiences and solutions

Sovereignty & trust

Citizen digital services

Sustainability

Mission economy

Multi-Cloud

Data & AI

Joint initiatives



# WHY PUBLIC ORGANISATIONS HAVE TO ADOPT LEAN AGILE DEVOPS FRAMEWORK AT SCALE ?



## To thrive in a nonlinear World

Lean-Agile-DevOps provides the adaptability and responsiveness needed.

## To move toward Mission Agility

The ability to pivot and deliver public value rapidly and reliably, even under pressure.

## To bring value to Citizen

Deliver citizen-centric services by focusing on continuous feedback, inclusive design, and measurable public impact, in collaboration with public servants and policymakers.

## To rapidly adopt new technologies

To accelerates safe deployment of AI, cloud, and quantum-ready systems — without compromising governance and sovereignty.

## To cope with the systemic complexity of public sector information systems

EU-wide digital infrastructures are interconnected, heterogeneous, multilingual, and governed by diverse regulations. Modular architectures, cross-functional collaboration, and compliance-aware automation are needed.

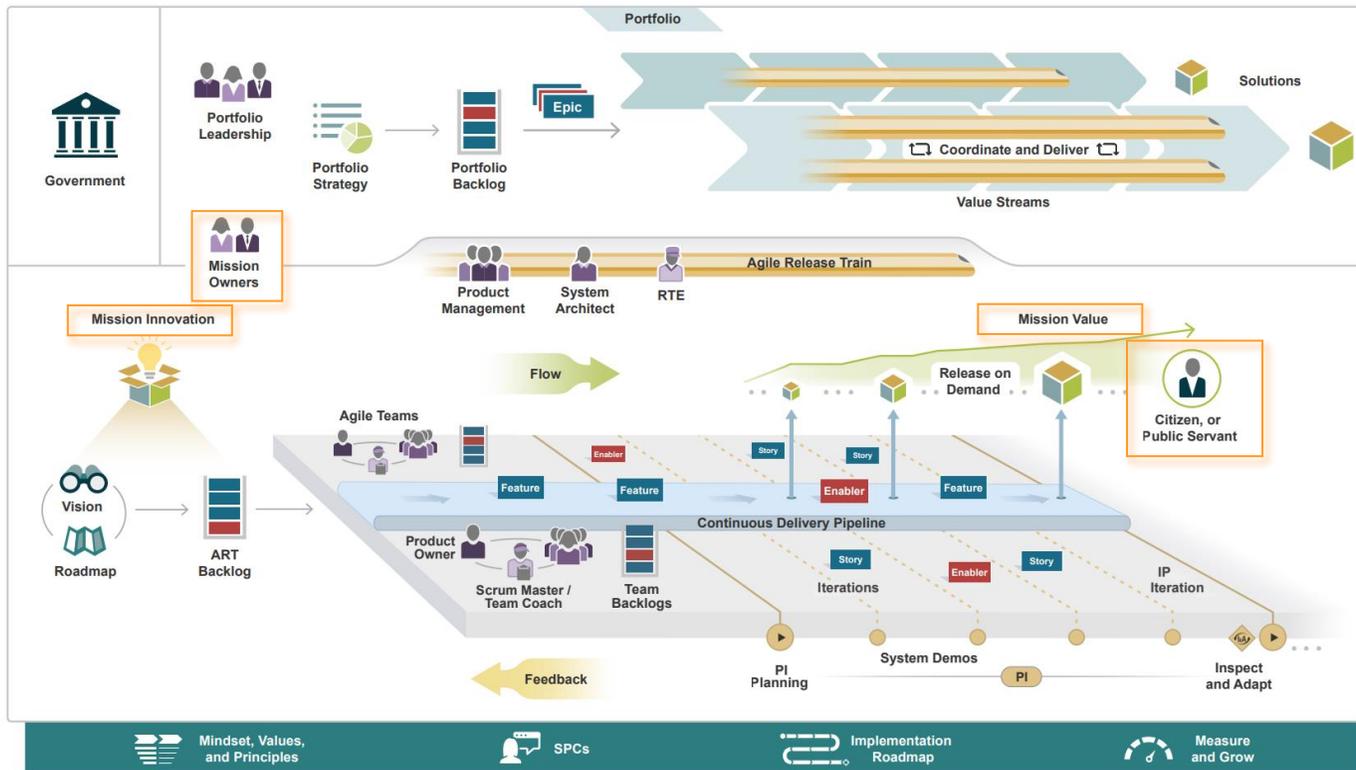
The long-term vision remains stable, while the roadmaps are adaptable

# WHAT IS SAFe® FOR GOVERNMENT ?



*“A framework is a basic structure that helps organize and guide work. In the context of the Scaled Agile Framework (SAFe), it provides a set of principles and practices for teams to follow.”*

Scaled Agile Inc. 2025



- Aligning Technology Investment with Agency Strategy
- Adopting Lean Budgeting Aligned to Development Value Streams
- Applying Lean Estimating and Forecasting in Cadence
- Modifying Acquisition Practices to Enable Lean-Agile Development and Operations
- Adapting Governance Practices to Support Agility and Lean Flow of Value

SCALED AGILE®

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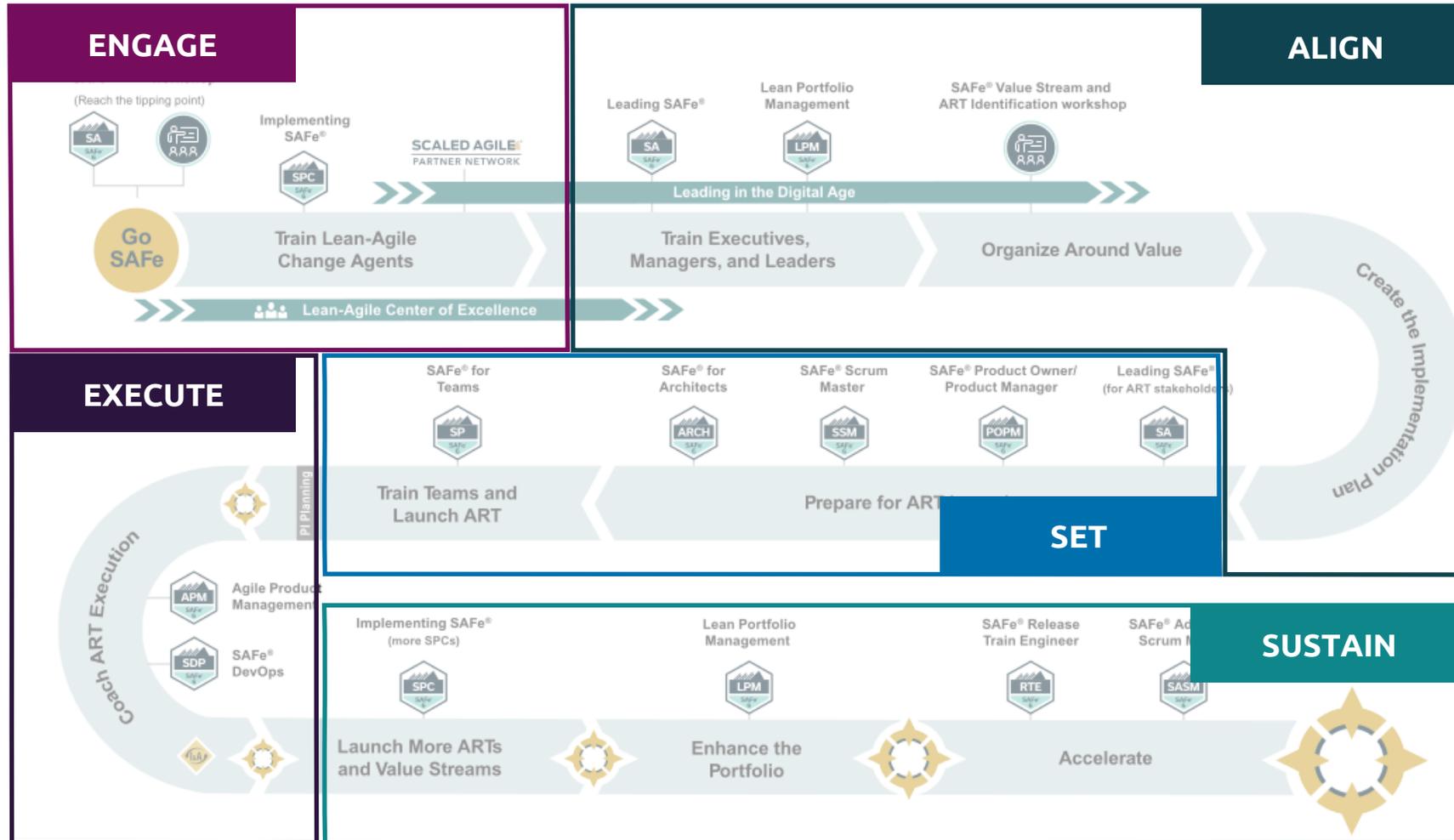
# KEY LEARNINGS THAT WE HAVE COLLECTED AFTER 7 YEARS OF LEAN AGILE IN PUBLIC SECTOR

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1. The adoption of Lean, Agile, and DevOps practices is a long-term journey that must **respect and preserve the organization's culture**,
2. It must be **driven from within, by members of the organization** — including stakeholders from business, IT, HR, and procurement,
3. The transformation should be guided by **OKRs** (Objectives and Key Results) and **KPIs** (Key Performance Indicators), within a Lean Portfolio Management.
4. Technological prerequisites, such as **virtualization and automation capabilities**, are among the primary concerns,
5. Sustaining a consistent **balance among stakeholders** is a critical success factor.

# HOW TO CONTEXTUALIZE THE SAFE® FRAMEWORK FOR EACH PUBLIC SECTOR ORGANIZATION ?



- Building the Transformation's Business Case
- Launching the Transformation team and aligning the organization
- Preparing & Launching ARTs
- Coaching, Measuring and improving the Value Delivery
- Continuously improve, Drive by value, Lean Budgeting, Accelerate flow, improve HR practices



## 3 takeaways

- With 7 years of proven experience, SAFe for Government is a solid, complete, and flexible framework
- Executive engagement and internal change agents are critical to success.
- Modular architecture, automation, and Lean-Agile contracting are prerequisites.

## 1 Call to Action

Join a deep-dive workshop



<https://forms.office.com/e/KHAbZWpx1t>

## About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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