# EURODAC 2021 ANNUAL REPORT

December 2022

**Operational since 2003, the European Asylum Dactyloscopy database (Eurodac), is one of the large-scale IT systems under eu-LISA's management. Eurodac enables the comparison of fingerprints and assists in determining the country responsible for the assessment of an asylum claim logged in one of the Member States.**

## Operational management

The overall number of **fingerprint data sets** stored in the Eurodac Central System reached over **5.8 million** in 2021

## Quality of service

- **99.80%** system's avaliability
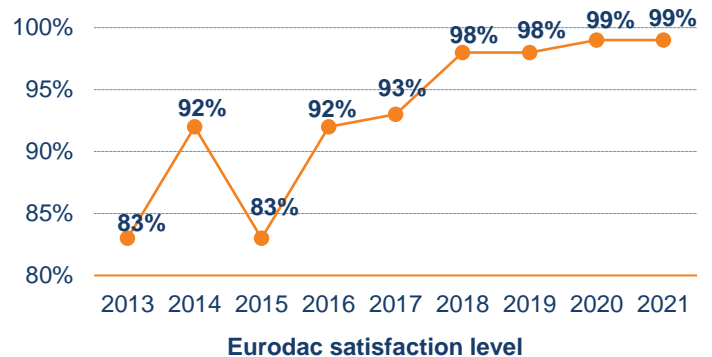- **100%** response time performance

## Training

**6 training activities** were delivered on Eurodac in 2021 for **577 participants**

## Customer satisfaction survey

Each year, eu-LISA asks Member States to evaluate eu-LISA's First Level Support services. For Eurodac, the satisfaction rate has been stable for the last four years.

**Figure 1 — Eurodac historical satisfaction evolution 2013-2021**



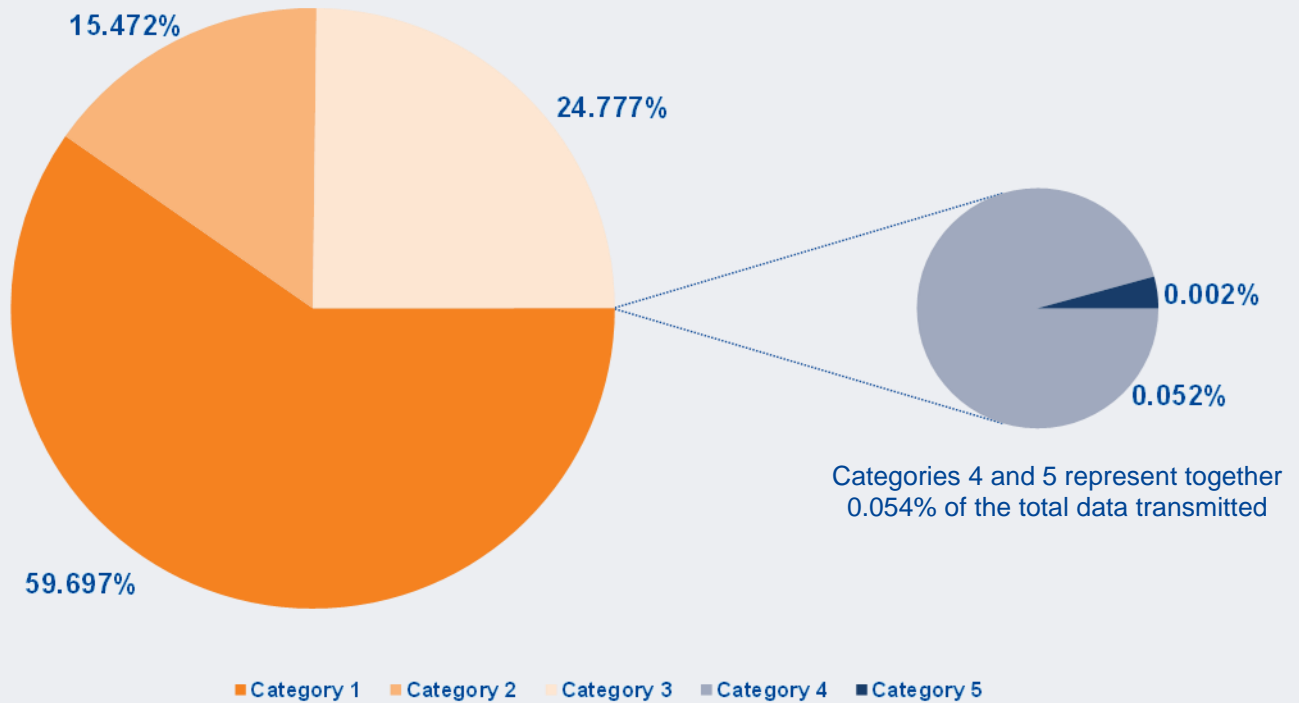Eurodac satisfaction level

## New accesses for Member States

**Denmark** was granted access to the Eurodac functionality to perform law enforcement searches (Category 4).

**Belgium, Cyprus and Malta** integrated with eu-LISA's IT service management (ITSM) tool.

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## Eurodac usage in 2021

**Figure 2 - Data transmitted in 2021 by category**



Categories 4 and 5 represent together
0.054% of the total data transmitted

■ Category 1  ■ Category 2  ■ Category 3  ■ Category 4  ■ Category 5

# Eurodac data categories

**Category 1:** fingerprint data sets of third-country nationals (TCNs) or stateless persons, aged 14 or older, who register an application for international protection (asylum) in a Member State.

**Category 2:** fingerprint data sets of third-country nationals or stateless persons, aged 14 or older, apprehended when irregularly crossing Member State external borders.

**Category 3:** searches of fingerprint data sets of third-country nationals or stateless persons, aged 14 or older, found staying illegally within the territory of a Member State.

**Category 4:** searches by designated law enforcement authorities of Member States, for the purpose of comparing fingerprint data sets.

**Category 5:** searches by Europol for comparison of fingerprint data sets against the Central System data.

eu-LISA is the European Union Agency that ensures 24/7 operational management of the European Union's large-scale IT systems - as well as their respective communication infrastructure - in the area of freedom, security and justice. Further to the systems currently managed (Eurodac, SIS and VIS), the Agency is also in the process of developing three new systems (EES, ETIAS and ECRIS-TCN), along with their interoperability components.

Public reports and statistics can be accessed on eu-LISA's **website**.

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