

Carriers Working Group of 10 June 2026

Summary

Subject: Monthly Carriers Working Group meeting

Sea and Land Carriers at 10:00– 12:00 CEST

Participants: Carriers representing sea and land industry, their declared service providers, carrier associations, European Commission (DG HOME), Member State (MS) experts, Frontex and eu-LISA (altogether 77 participants).

1. Introduction a. Agenda b. Carriers meeting calendar	eu-LISA presented the agenda of the 55 th Carriers Working Group (CWG). The CWG took note of the next CWG meeting which is scheduled for 17 July 2026.
2. Legal updates (European Commission)	The European Commission provided an update on the full deployment of EES and informed that over 90 million border crossings (entries and exits) were recorded in the system. EES identified over 39 000 TCN refusals of entry into the Schengen area. Following the full deployment of EES, the Commission reminded the community that the purpose of querying the Carrier Interface (CI) is to verify that travellers holding a single- or double-entry visa still have valid entries remaining for traveling to the Schengen area. It was highlighted anew that the carriers shall keep verifying the stamps affixed in the travel documents until 6 October 2026 (inclusive).
3. Technical updates (eu-LISA)	eu-LISA shared the latest Carriers Onboarding figures along with an update on progress status across different implementation areas for sea, land and air carriers. The Agency reminded anew about the prioritisation process, which sees the registration requests having a lower priority than the technical tickets. An overview of the production traffic as of January 9 2026 until June 7 2026 was also presented. Concerning the new enhancement for travellers holding a multi-entry visa (MEV), eu-LISA announced that entry into force is delayed due to activities with higher priority ongoing on the EES Core environment. Until the feature is activated, queries submitted without the “out of scope” flag for such travellers will return a “NOT OK” response. In these cases, carriers are

	requested to disregard the response and continue verifying the visa sticker manually, in line with existing procedures. Concerning the switch over -switch back procedure, the Agency underlined that the switch to the back-up site could be performed for planned or unplanned maintenance. All carriers and systems ready for operations need to keep the contact details always up to date. eu-LISA will make sure to inform all concerned carriers and their service providers as soon as possible to ensure better preparation and a minimum of downtime. Contact details of operational teams under carrier or system side responsible for such operations need to be provided. All systems need to test that the connectivity in production with both the main site (CU) and the back-up site (BCU) is functional. Further information on this procedure concerning the MQ channel and REST and web channel was also provided. Furthermore, the community received an update on the Service Provider (SP) topic in COBST. As presented in the April 2026 CWG meeting, a second option is currently being implemented and is planned to go-live by mid-June 2026. All Service Providers will receive credentials by end of June. It was also reminded that only support tickets and user management requests will be available for the Service Providers. As for the maintenance of the Playground (PGD) environment, the community was informed about the important upgrade of the entire platform which is planned from 22 June 2026, until 10 July 2026 with impact on certification and training. Finally, the Agency provided an update on the new release of the CI with target for deployment in Production (PRD) by end of June 2026.
4. Carriers and Travellers Support - Operational updates and sea scenarios (Frontex)	Frontex presented an overview of the statistics and types of requests related to technical, operational matters, and cases of technical impossibility (TI) received in COBST between 9 January 2026 and 2 June 2026. Several key messages were presented. Carriers were reminded about the correct links for the CI (PRD and PGD environment) and COBST (PRD and PGD environment). It was identified that a significant number of carriers were verifying the passengers in the PGD environment. Regarding the “pending carrier” status in COBST, Frontex underlined that an action is required for Carrier COBST Users (either CSA or CSU). eu-LISA or ACU are either awaiting additional information to provide assistance and resolve the ticket or eu-LISA or ACU awaiting confirmation that an issue previously reported can be resolved. As for the verification of travellers, the carriers’ obligations stipulated in Article 26 of the CISA remain unchanged. The carrier is obliged to ensure that all travellers are in possession of the travel documents required for entry

	into the territories of the Member States. Querying the CI is an additional obligation. Travellers who hold a short-stay visa for one or two entries are in scope of the CI. The carriers must continue to verify the passport stamps until 6 October 2026. Furthermore, a reminder on the NOK EES response was provided. The CI will send a NOK EES when the traveller does not have a valid short-stay visa issued for one or two entries; visa has expired, been revoked, or been annulled, or the traveller has already used the number of entries authorised; the passport is not affiliated to the visa. When the system replies with “NOK EES”, the carrier needs to manually verify the travel documents and assess whether the traveller is in- or out-of-scope (for example, holders of multiple entry visas or residence permit). Finally, the community was reminded about all the available documentation uploaded on Confluence and the COBST link to submit tickets.
5. Q&A	During the Q&A session, eu-LISA, the Commission and Frontex addressed several topics and responded to questions and feedback received from the Carriers on the replies from the CI, ETIAS entry into operations, COBST functionalities, land scenarios.

Carriers Working Group of 10 June 2026

Summary

Subject: Monthly Carriers Working Group meeting

Air Carriers at 13:30– 16:00 CEST

Participants: Carriers representing air industry, their declared service providers, Carrier associations, European Commission (DG HOME), Member State (MS) experts, Frontex and eu-LISA (altogether 134 participants).

1. Introduction a. Agenda b. Carriers meeting calendar	eu-LISA presented the agenda of the 55 th Carriers Working Group (CWG). The CWG took note of the next CWG meeting which is scheduled for 17 July 2026.
2. Legal updates (European Commission)	The European Commission provided an update on the full deployment of EES and informed that over 90 million border crossings (entries and exits) were recorded in the system. EES identified over 39 000 TCN refusals of entry into the Schengen area. Following the full deployment of EES, the Commission reminded the community that the purpose of querying the Carrier Interface (CI) is to verify that travellers holding a single or double entry visa still have valid entries remaining for traveling to the Schengen area. It was highlighted anew that the carriers shall keep verifying the stamps affixed in the travel documents until 6 October 2026 (inclusive).
3. Technical updates (eu-LISA)	eu-LISA shared the latest Carriers Onboarding figures along with an update on progress status across different implementation areas for sea, land and air carriers. The Agency reminded anew about the prioritisation process, which sees the registration requests having a lower priority than the technical tickets. An overview of the production traffic as of 9 January 2026 until 7 June 2026 was also presented. Concerning the new enhancement for travellers holding a multi-entry visa (MEV), eu-LISA announced that entry into force is delayed due to activities with higher priority ongoing on the EES Core environment. Until the feature is activated, queries submitted without the “out of scope” flag for such travellers will return a “NOT OK” response. In these cases, carriers are

	requested to disregard the response and continue verifying the visa sticker manually, in line with existing procedures. Concerning the switch over -switch back procedure, the Agency underlined that the switch to the back-up site could be performed for planned or unplanned maintenance. All carriers and systems ready for operations need to keep the contact details always up to date. eu-LISA will make sure to inform all concerned carriers and their service providers as soon as possible to ensure better preparation and a minimum of downtime. Contact details of operational teams under carrier or system side responsible for such operations need to be provided. All systems need to test that the connectivity in production with both the main site (CU) and the back-up site (BCU) is functional. Further information on this procedure concerning the MQ channel and REST and web channel was also provided. Furthermore, the community received an update on the Service Provider (SP) topic in COBST. As presented in the April 2026 CWG meeting, a second option is currently being implemented and is planned to go-live by mid-June 2026. All Service Providers will receive credentials by end of June. It was also reminded that only support tickets and user management requests will be available for the Service Providers. As for the maintenance of the Playground (PGD) environment, the community was informed about the important upgrade of the entire platform which is planned from 22 June 2026 until 10 July 2026 with impact on certification and training. Finally, the Agency provided an update on the new release of the CI with target for deployment in Production (PRD) by end of June 2026.
4. Carriers and Travellers Support - Operational updates (Frontex)	Frontex presented an overview of the statistics and types of requests related to technical, operational matters, and cases of technical impossibility (TI) received in COBST between 9 January 2026 and 2 June 2026. Several key messages were presented. Carriers were reminded about the correct links for the CI (PRD and PGD environment) and COBST (PRD and PGD environment). It was identified that a significant number of carriers were verifying the passengers in the PGD environment. Regarding the “pending carrier” status in COBST, Frontex underlined that an action is required for Carrier COBST Users (either CSA or CSU). eu-LISA or ACU are either awaiting additional information to provide assistance and resolve the ticket or eu-LISA or ACU awaiting confirmation that an issue previously reported can be resolved. As for the verification of travellers, the carriers’ obligations stipulated in Article 26 of the CISA remain unchanged. The carrier is obliged to ensure that all travellers are in possession of the travel documents required for entry

	into the territories of the Member States. Querying the CI is an additional obligation. Travellers who hold a short-stay visa for one or two entries are in scope of the CI. The carriers must continue to verify the passport stamps until 6 October 2026. Furthermore, a reminder on the NOK EES response was provided. The CI will send a NOK EES when the traveller does not have a valid short-stay visa issued for one or two entries; visa has expired, been revoked, or been annulled, or the traveller has already used the number of entries authorised; the passport is not affiliated to the visa. When the system replies with “NOK EES”, the carrier needs to manually verify the travel documents and assess whether the traveller is in- or out-of-scope (for example, holders of multiple entry visas or residence permit). Finally, the community was reminded about all the available documentation uploaded on Confluence and the COBST link to submit tickets.
5. Q&A	During the Q&A session, eu-LISA, the Commission and Frontex addressed several matters and responded to further questions on several aspects such as replies from the CI, MEV enhancement, COBST requests and user roles, technical impossibility at central level, ETIAS entry into operations and implications for the carriers.