

Carriers Working Group of 9 January 2023 Summary

Subject: Monthly Carriers Working Group meeting

Sea and Land Carriers at 10:00-13:00 CET

Participants: Carriers for the sea, land and air industry, carrier associations, European Commission (DG HOME), Member State (MS) experts, Frontex and eu-LISA

1. Introduction	The agenda of the 19th Carriers Working Group was presented to the
	participants.
a. Agenda	
b. Carriers	The WG took note of the Carriers meeting calendar with highlights of the
meeting calendar	dates of upcoming meetings until May. The next Carriers Working Group
	meeting will take place on 2 February; and there will be one meeting per
	month until May, respectively on 1 March, 3 April and 15 May 2023. Ad hoc
	meetings can be organised upon request.
2. How to cope	DG HOME presented the official common website for EES and ETIAS along
with fake ETIAS	with the EES and ETIAS subsites. DG HOME also informed the carriers
website and	about the availability of numerous fake EES-ETIAS websites that are
press articles	actively outreaching travel agencies, carriers and 3 rd countries, claiming to
(European	be official channels of information while containing incorrect information
Commission)	about these systems. DG HOME explained how to recognise the official EU
Commission	website by showing the common landing page, indicating the correct URL
	and noting that the official websites use the EU logo. A dedicated service
	within the Commission is in charge to take legal action to prevent the use of
	the EU logo on unofficial websites.
	the EO logo on unonicial websites.
	The EES and ETIAS websites are currently available in English and will be
	made available in all the EU languages. The ETIAS website will include also
	5 non-EU languages.
	3 Hon-Eo languages.
	The steps to apply for ETIAS authorisation were explained. It was
	highlighted that applicants can check the status of their application in the



verification tool, which is currently under development. In addition, the carriers were informed about the travel document scanning feature - MRZ scanner - on the mobile app that has been implemented to avoid typos or mistakes in the information concerning the passenger. It was noted that this scanning feature is only available on the mobile app, not on the website.

3. Q&A

During the Q&A session, the Commission, eu-LISA and Frontex answered several questions posed by the carriers.

With regard to the EES EiO date, DG HOME and eu-LISA explained that the project is facing some contractual issues and the PMB's opinion on the state of play of the project will be discussed at the eu-LISA Management Board meeting on 12 January 2023. eu-LISA also explained that the simulator environment provided to the carriers is currently unavailable to the carriers (including the ones who had connected earlier). eu-LISA is working on re-establishing the access/service within the shortest possible time.

DG HOME noted that they are organising regular information sessions for 3rd countries, including the press of the 3rd countries, to raise awareness and fight fake news. The communication campaign for EES will be launched three months before the EiO of EES.

IATA raised a question about the proposed Ad-Hoc meeting to be held as regards the various itinerary scenarios that the carriers may face and which might need clarification. eu-LISA explained that, since no scenarios were proposed for discussion from the carriers yet, the meeting scheduling is pending. The carriers were again reminded to send their specific scenarios for clarification and discussion in relation to the table provided in the last Carriers WG.

Next, a question on handling the collective or group passports for school groups in EES and ETIAS was raised. eu-LISA explained that an answer had been provided to the same question already earlier - only individual passports are accepted. However, DG HOME will double-check the question and provide an answer at a later stage.

As regards the possibility to see the ETIAS application form (the applicant's view in order to better understand the passenger experience) before ETIAS EiO, eu-LISA explained that this website will become available when ETIAS enters into operation and going through the initial set of mock-ups could be beyond the scope of the Working Group.