eu-LISA has organised training for 9 years. The number of IT systems in the Agency’s training portfolio for Member States has grown from 1 system to 8, triggering an increase in the training courses (from 9 to 48), and the participation from 200 to 3800 trainees, per year. The training portfolio is expanding in line with the new systems joining the eu-LISA IT-systems family.

The amount of training delivered in 2022 was the highest ever, with a remarkable ▲ 41% increase compared to 2021. The total number of participants, 3 793, was close to the record level in 2021.

**Training ▲ 41%**
The majority (87%) of the training was delivered online (webinars, online courses, virtual classrooms, or online modules). 13% took place face-to-face.

**Participants ▼ 3%**
The self-paced courses were the most popular way of learning. There was a ▲ 53% increase in participants on self-paced online courses.

**Satisfaction ▲ 1%**
The highest satisfaction rate was reported for face-to-face courses (93%). The satisfaction with online activities in 2022 remained stable (90%).
The number of new eu-LISA Learning and Management System users increased by ▲ 32%, active users by ▲ 30%, and user satisfaction by ▲ 2%.

The eu-LISA Learning Management System (LMS) for Member States training had 1182 active users. 75% of these users are Member State representatives, 20% are from Justice and Home Affairs Agencies and the European Commission, and 5% are other stakeholders. The overall user satisfaction rate with the eu-LISA LMS has increased to 89%.

Contributions ▲ 33%

eu-LISA’s Partnership with JHA Agencies and the European Commission in the training field continued to grow, in particular for EES. In 2022, 36 presentations were provided by 13 eu-LISA experts in training organised by the European Commission, Frontex and CEPOL.