In 2023, a total of 41 training activities were delivered, covering all systems entrusted to eu-LISA, be they in operation or under development, including interoperability. The total number of participants, 4,112, was the highest ever.

**Training**

8 face-to-face courses and 33 online training activities were delivered in 2023.

**Participants**

The number of participants increased by 8% compared to 2022’s record. Self-paced courses were the preferred way for learning.

**Satisfaction**

The average satisfaction with training activities was 88%. The highest satisfaction rate was reported for face-to-face courses (92%), while satisfaction with online activities remained stable in 2023, with an average rate of 86%.
The number of new users for the eu-LISA Learning Management System (LMS) reached a similar level as in 2022. The overall user satisfaction level with the LMS also remains stable (88% compared to 89% in 2022).

However, user satisfaction with both accessing and using the LMS in general has climbed over the past four years, from 77% to 89% and from 86% to 89% respectively.

Contributions

Contributions to training initiatives organised by partners: 28 presentations were provided in 19 training courses organised by Frontex and CEPOL.