



Eurodac training catalogue 2024

List of available online training on eu-LISA LMS &
Upcoming training activities in 2024

Contents

- Contents..... 2
- 1. List of available online training on eu-LISA LMS 4
- 2. Upcoming training in 2024 5

The document at hand aims at defining the list of the topics covered or to be covered by eu-LISA Eurodac training activities for MS until the end of 2024. All training and related material is/will be made available to trainees on eu-LISA Learning Management System.

This document helps the reader to easily identify any further needs, i.e. any topic not covered by eu-LISA training and then to be considered as additional training needs and to be managed by 2025 eu-LISA training plan for MS.



1. List of available online training on eu-LISA LMS

Training	Modules	Mode	Release year
Eurodac SPoC/ Service Desk: Responsibilities, Procedures and Tools		Online course	2024
	eu-LISA Service Desk and National System SPoC - role and responsibilities		
	Eurodac Operator Manual		
	Eurodac Communication Channels		
	Eurodac Escalation Procedure		
	Eurodac Maintenance Management		
	Request Fulfilment Management		
	Incident Management		
	Service Manager 9 (SM9)		
Eurodac IT Operators		Online course	2021
	DubliNET II		
	Eurodac Functionality		
	Security Framework of Eurodac		
	Eurodac Network Overview		
	Final self-evaluation for Eurodac IT Operators Profile		
Eurodac Essentials		Online course	2021
	Introduction to Eurodac		
	Eurodac Basics		
	DubliNET		
Eurodac Network Overview		Webinar	2021
	Introduction to the webinar		
	Eurodac Network Overview		
	Q&A		
Introduction to Eurodac & Eurodac basics		Webinar	2021
	Introduction to the webinar		
	Introduction to Eurodac		
	Eurodac Basics		
	Q&A		

2. Upcoming training activities in 2024

Training	Modules	Mode	Planned delivery
Eurodac Reform Awareness		Webinar	November 2024
	Eurodac Regulation - New elements		
	New functionalities		