



# ETIAS training catalogue 2024

List of available online training on eu-LISA LMS  
& Upcoming training activities in 2024

**Summary of Changes:**

<b>Revision</b>	<b>Date</b>	<b>Created by</b>	<b>Short Description of Changes</b>
[1]	11/07/2023	Christina Mangiridou	Initial version of the document created
[2]	12/09/2024	Luciana Marconi/ Iulian Coman	Document updated for the 2024 Training Needs Analysis to provide information about list of training available on the eu-LISA LMS and upcoming training in 2024.
[3]	20/09/2024	Luciana Marconi	Template update

**Configuration Management: Document Location**

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The document at hand aims at providing the catalogue of the eu-LISA ETIAS training activities for MS. All training and related material are made available to the users of the eu-LISA Learning Management System.

This document helps the reader to easily identify any further needs, i.e. any topic not covered by eu-LISA training, and then to be considered as additional training needs to be managed by 2025 eu-LISA training plan for MS.



# 1. List of available online training on eu-LISA LMS

Training	Modules	Mode	Year
<b>ETIAS Awareness</b>		<b>Webinar</b>	<b>2021</b>
	Introduction to the webinar		
	ETIAS Regulation		
	ETIAS actors, high level components and interactions		
	Central Unit & National Unit responsibilities and tasks		
	Europol responsibilities in ETIAS authorisation process		
	LEA & Europol access to ETIAS data		
	Closing the webinar		
<b>ETIAS Essentials</b>		<b>Online course</b>	<b>2021</b>
	ETIAS Regulation		
	ETIAS and fundamental rights		
	ETIAS Business purposes and objectives		
	ETIAS Stakeholders		
	ETIAS Main Components		
	ETIAS Essential – Interactions		
	ETIAS Security Aspects		
	ETIAS Central Unit		
	ETIAS National Unit		
	ETIAS Procedures and use cases 1 & 2		
	ETIAS Watchlist		
<b>ETIAS Central System Simulator</b>		<b>Webinar / workshop</b>	<b>2022</b>
	Introduction to ETIAS Central System Simulator		
	ETIAS CSSIM Scope and Functionalities		
	ETIAS CSSIM in use: installation, configuration and operations (Part 1)		
	ETIAS CSSIM Demo Session		
	Support and Guidance to ETIAS CSSIM users		

	Q&A Session		
<b>ETIAS software for National Unit (mock-up based)</b>		<b>Online course</b>	<b>2022</b>
	Introduction		
	Apply Online for a Travel Authorisation (TCN)		
	Request Travel Authorisation on humanitarian grounds or international obligations (TCN)		
	Process Application File (ENU Responsible)		
	Request additional information/documentation (ENU Responsible)		
	Launch Consultation (ENU Responsible)		
	Additional information/documentation to be requested (ENU Consulted)		
	Verify Hit (ENU responsible and ENU consulted)		
	Issue an Opinion (ENU Consulted)		
	Process LTV request (ENU Responsible)		
	Provide consent for LTV (ENU Consulted)		
	Decide on Travel Authorisation (ENU Responsible)		
	Annul a Travel Authorisation (ENU Responsible)		
	Revoke a TA (ENU Responsible)		
	Report Inaccurate Data or Data Processed in Contravention of Regulation (ENU Responsible and ENU Consulted)		
	Amend or Erase Inaccurate Data or Data Processed in Contravention of Regulation (ENU Responsible)		
	Erase an Application File (ENU Responsible)		
	Erase application file when applicant acquired nationality (ENU Responsible)		
	e-signature (ENU Responsible)		

	Process Appeal (ENU Responsible)		
	Management dashboard (ENU Responsible and ENU Consulted)		
	Notification inbox (ENU responsible and ENU consulted)		
	Access the Logs (ENU Responsible)		
	Roles and Profiles (ENU Responsible)		
	Administer System (ENU Responsible)		
<b>ETIAS software for Central Unit (mock-ups based)</b>		<b>Online course</b>	<b>2022</b>
	Introduction		
	Processing of Application File (ECU)		
	Verify Hit		
	Process LTV request		
	Europol Data Access Request		
	Report Inaccurate Data or Data Processed in Contravention of Regulation		
	Amend or Erase Inaccurate Data or Data Processed in Contravention of Regulation		
	Process Abuse reported		
	Management dashboard		
	Notification Inbox		
	Roles and Profiles		
<b>ETIAS Implementing profile - System to System</b>		<b>Online course</b>	
<b>Part 1</b>			<b>2022</b>
	ETIAS Requirements and Business Use Cases		
	ETIAS Technical architecture		
	Detailed components and infrastructure		
	Communication flows		
	Cross-systems technical relationships		

	ETIAS and Interoperability – Introduction		
	ETIAS and Interoperability – Components		
	Technical interfaces of all components exposed to the Users		
	System documentation with an extended overview of Interface Control Document (ICD)		
	ETIAS watchlist: technical details		
	Test strategy, approach, acceptance criteria and documentation		
	Pre-Compliance and Compliance test preparation, execution and closure		
<b>Part 2</b>			<b>2023</b>
	Detailed System-to-system communication architecture		
	ETIAS Connectivity: Network requirements, NUI		
	Manage user rights		
	Data processing in ETIAS		
	Technical Error management		
	Fall back procedures - general recommendations		
	Usage of ETIAS environments		
<b>ETIAS Testing profile</b>		<b>Online course</b>	
<b>Part 1</b>			<b>2022</b>
	ETIAS Requirements and Business Use Cases		
	ETIAS Technical architecture		
	Detailed components and infrastructure		
	Communication flows		
	Cross-systems technical relationships		
	ETIAS and Interoperability – Introduction		
	ETIAS and Interoperability – Components		



	Technical interfaces of all components exposed to the Users		
	System documentation with an extended overview of Interface Control Document (ICD)		
	ETIAS watchlist: technical details		
	Test strategy, approach, acceptance criteria and documentation		
	Test management and communication tools		
	Pre-Compliance and Compliance test preparation, execution and closure		
	Provisional System Acceptance Test (PSAT)		
<b>Part 2</b>			<b>2023</b>
	Detailed System-to-system communication architecture		
	ETIAS Connectivity: Network requirements, NUI		
	Manage user rights		
	Data processing in ETIAS		
	Technical Error management		
	Fall back procedures - general recommendations		
	Usage of ETIAS environments		
<b>ETIAS technical training for Frontex</b>		<b>Online course</b>	
<b>Part 1</b>			<b>2022</b>
	ETIAS Requirements and Business Use Cases		
	ETIAS Technical architecture		
	ETIAS and Interoperability for Frontex – Introduction		
	ETIAS and Interoperability for Frontex – Components		
	Test strategy, approach, acceptance criteria and documentation		
	Test management and communication tools		
	Pre-Compliance and Compliance test preparation, execution and closure		

	Provisional System Acceptance Test (PSAT)		
<b>Part 2</b>			<b>2023</b>
	ETIAS Connectivity: Network requirements, NUI		
	ETIAS Connectivity: Internet zone (web services, carrier gateway)		
	Manage user rights for Frontex		
	Data processing in ETIAS		
	Fall back procedures - general recommendations		
	Usage of ETIAS environments		
<b>National Uniform Interface (NUI) for ETIAS</b>		<b>Webinar</b>	<b>2022</b>
	Introduction		
	NUI Detailed Features		
	Q&A Session		
	ETIAS in the NUI architecture		
	Q&A Session		
	NUI Support for the Member States		
<b>ETIAS Watchlist</b>		<b>Webinar</b>	<b>2023</b>
	Introduction to Watchlist		
	Watchlist purpose and scope - Use Cases		
	Watchlist purpose and scope – Operations		
	Supporting channels for the ETIAS stakeholders		
<b>ETIAS Orchestration Component Simulator (OCSIM)</b>		<b>Webinar</b>	
	Introduction to OCSIM		
	OCSIM Purpose and Scope		
	Q&A Session 1		
	OCSIM Demo Session		
	Q&A Session 2		
	Supporting channels for ETIAS stakeholders		
<b>ETIAS and Interoperability awareness</b>		<b>Webinar</b>	<b>2023</b>
	Introduction		

	IO links and how to resolve 'yellow links'		
	Q&A I		
	IO Scenarios for ETIAS		
	Q&A II		
	Supporting channels for ETIAS stakeholders		

## 2. Upcoming training activities in 2024

Training	Modules	Mode	Planned delivery time
<b>ETIAS and Interoperability pre-CT/CT</b>		<b>Webinar</b>	<b>Q4 2024</b>
	Low level connectivity	Reading Material	
	High level connectivity: application usage	Webinar recording	
<b>Testing Tools</b>		<b>Online module</b>	<b>Q4 2024</b>
	Access Management: request, workflow, data protection, sensitive data, documentation available;		
	Test Management – qTest: presentation, features and walkthrough with filling a test result report;		
	Support Request – Jira: presentation, features and walkthrough on how to open ticket and minimum information for instance.		
	Communication Management - RocketChat: presentation, features and walkthrough with exchange of information;		
<b>End-to-End Business Testing phase in PGD environment and environments for post EiO Testing activities</b>		<b>webinar</b>	<b>Q4 2024</b>
	Introduction		
	ETIAS Testing approach		

	Supporting channels for ETIAS stakeholders		
<b>Overview of SIS and ETIAS integration</b>		<b>Webinar</b>	<b>Q4 2024</b>

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