



PROTECTION OF YOUR PERSONAL DATA

This privacy statement provides information about the processing and the protection of your personal data

1. Introduction

The European Agency for the operational management of large-scale IT systems in the area of freedom, security and justice (hereafter, 'eu-LISA') is committed to protect your personal data and to respect your privacy. eu-LISA collects and further processes personal data pursuant to [Regulation \(EU\) 2018/1725](#) of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data (repealing Regulation (EC) No 45/2001).

This privacy statement explains the reason for the processing of your personal data, the way we collect, handle and ensure protection of all personal data provided, how that information is used and what rights you have in relation to your personal data.

The information in relation to processing operation "eu-LISA DPO app" undertaken by eu-LISA Data Protection Officer (ED-DPO) is presented below.

2. Why and how do we process your personal data?

The purpose of the eu-LISA DPO App is to share knowledge, disseminate news and best practices among the eu-LISA stakeholders and any other person interested in data protection at eu-LISA.

This app has been created for information and educational purposes by eu-LISA's Data Protection Office in collaboration with eu-LISA's Human Resources Unit.

One of your rights under EU law is that you must be informed when your personal data – also known as personal information – is processed (collected, used, stored) by any organisation including one of the EU institutions. You also have the right to know the details and purpose of that processing.

Users can always ask the controller about the data collected by the APP but it should be kept in mind that some additional data may be required in order to fulfil their request.

Your personal data will not be used for an automated decision-making including profiling.

Your personal data processed may be reused for the purpose of procedures before the EU Courts, national courts, or the European Court of Auditors.

3. Which personal data do we collect and further process?

The only means to download the app is to use the Google Play store or the Apple store. They collect personal data according to the privacy policies on their websites.

- Google Privacy Policy: <https://policies.google.com/privacy>
- Apple Privacy Policy: <https://www.apple.com/legal/privacy/en-ww/>

The DPO app **does not collect** any personal data.

The DPO will only record the count made by the Google and Apple stores for the purpose of counting the number of downloads of the app in order to have a measurement of the rate impact and acceptance of this tool. The DPO/eu-LISA does not endorse or take responsibility for their processing of users' personal information.

4. How long do we keep your personal data?

We do not retain any personal identifiable information data, only a count on downloads, which is an aggregated number without any specific link to a device. This information will be kept for the time the app is active in the stores.

5. Who has access to your personal data and to whom is it disclosed?

Since the only means to download the app is to use the Google Play store or the Apple store, it should be noted that they collect personal data according to the privacy policies on their websites. Please also note that in some sections of this app you will be routed to external content for which we do not control nor for which we can be held accountable for the external content linked from this app. These external content providers may collect personal data according to the privacy notices on their websites. The eu-LISA DPO does not endorse or take responsibility for their processing of your personal information.

6. What are your rights and how can you exercise them?

As mentioned before, the eu-LISA DPO app will not collect any personal details on the user. We will not make any additional effort to collect more data nor will we use any kind of tracking system. You can always ask the controller about the data collected by the App but keep in mind that some additional data may be required in order to fulfil your request.

7. Contact information:

- **Google Privacy Policy:** <https://policies.google.com/privacy>
- **Apple Privacy Policy:** <https://www.apple.com/legal/privacy/en-ww/>
- **Data Protection Officer of eu-LISA**

If you wish, you can contact the DPO by e-mail at dpo@eulisa.europa.eu.

- **The European Data Protection Supervisor (EDPS)**

You can also contact directly the European Data Protection Supervisor (EDPS) at edps@edps.europa.eu.